

Alshoala Engineering Company Gergarish - Al Seyahia Tripoli, Libya

Quality Policy

ALSHOALA ENGINEERING COMPANY, a Libyan company, specialises in providing a comprehensive suite of consulting, engineering, project management, maintenance, and training services tailored to industrial clients operating within the automation sector. With a wealth of operational experience, the ALSHOALA team possesses a deep understanding of control systems across various industries, with particular expertise in sectors such as oil and gas, food and beverage, glass, chemicals, metals, cement, water treatment, water production, and paper.

Emphasising paramount concerns for safety, reliability, operability, and environmental considerations, ALSHOALA is dedicated to ensuring the utmost satisfaction of its clientele through the delivery of high-quality products and services. To uphold these standards, the company has established a quality management system in alignment with ISO 9001.

Our management is committed to achieving the objectives outlined in our Quality Policy by adhering to the following principles:

- Identifying and meeting customer requirements to solidify our reputation as a trusted supplier
- Compliance with all relevant contractual and legal obligations
- Balancing service value with cost considerations to meet delivery and handover deadlines
- Enforcing quality assurance standards with our vendors and subcontractors to maintain the required product quality level
- Providing ongoing training and support for our personnel to ensure their skills meet industry standards
- Holding each employee accountable for the quality of their work
- Regularly evaluating our processes to enhance product and service quality continuously

ALSHOALA assumes full responsibility for the quality of work produced, encompassing outputs from its employees, suppliers, and subcontractors alike.

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